Global Navigation

Desktop

4

Schedule an Appointment | Contact Us | Find a Store | YOUR STORE: Chicago, IL ▾ | **312-462-0070**

Firestone COMPLETE AUTO CARE   HOME   TIRES   AUTO SERVICES & PRODUCTS   OFFERS & REBATES   Login

1 **2** **3**
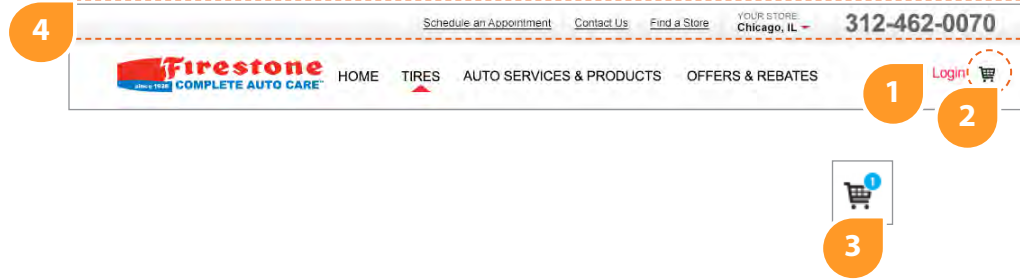
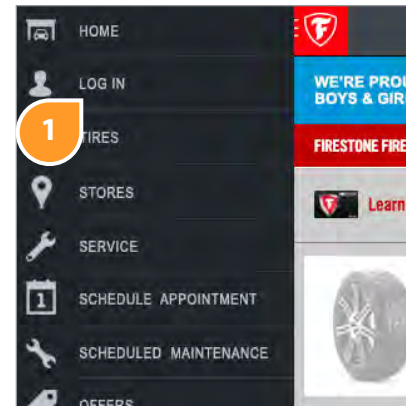## Desktop (cart and checkout)

Firestone COMPLETE AUTO CARE   Customer Service **1-800-367-3872**   LIVE CHAT NOW   Login

5 **6**

Mobile

TIRE SEARCH RESULTS

2 **3**

Mobile Menu

HOME
LOG IN
TIRES
STORES
SERVICE
SCHEDULE APPOINTMENT
SCHEDULED MAINTENANCE
OFFERS

WE'RE PROUD BOYS & GIRL
FIRESTONE FIREH
Learn

1
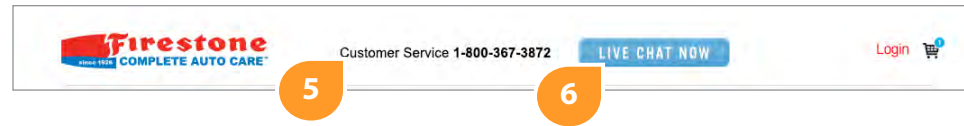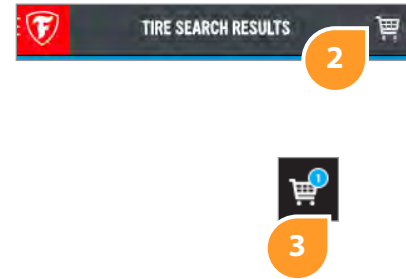
Description

All pages.

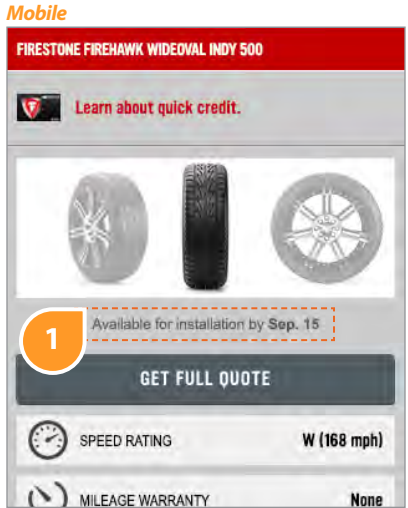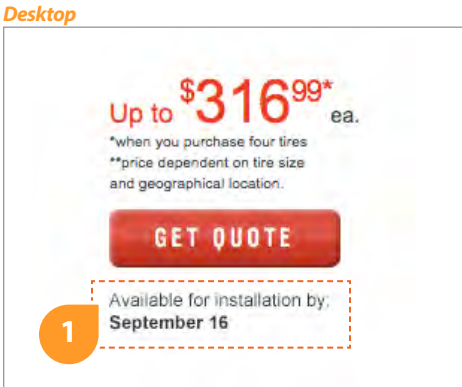| ID	UI Element	Properties	Behavior
1	Text only (desktop) Text + icon (mobile)	Login link	➔OnClick: Links to login page
2, 3	Icon + secondary icon	Cart button	➔OnClick: Links to cart 〰 If item(s) in cart, display secondary icon with number of items
4	Existing top navigation	existing	〰 Keep existing functionality for FCAC pages 〰 Remove for cart process (Hybris pages)
5	Text	Customer Service number replaces navigation	none
6	Button	Live Chat link	➔OnClick: opens Live Chat dialog

Tire Results Page

Desktop
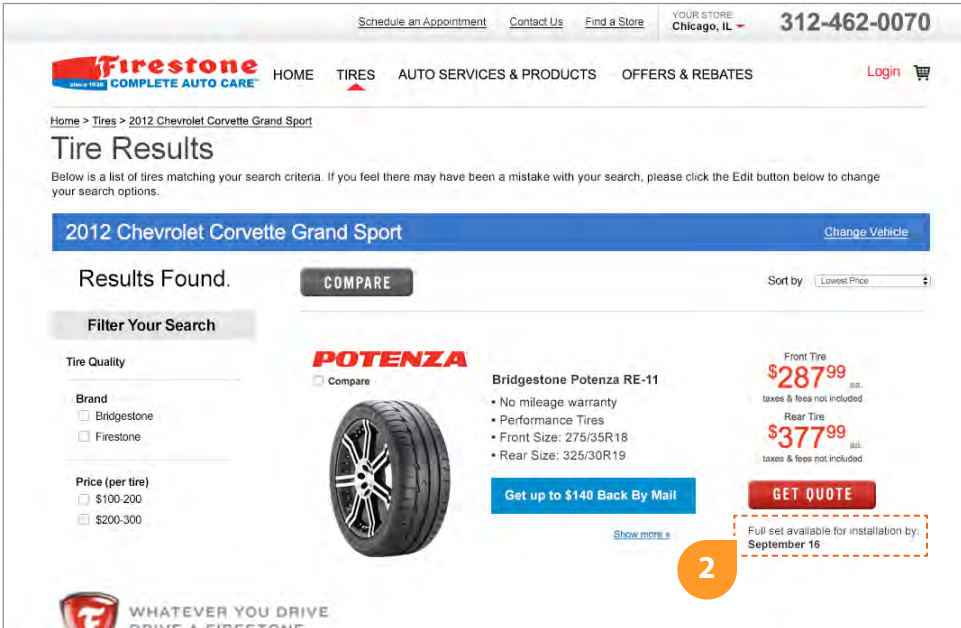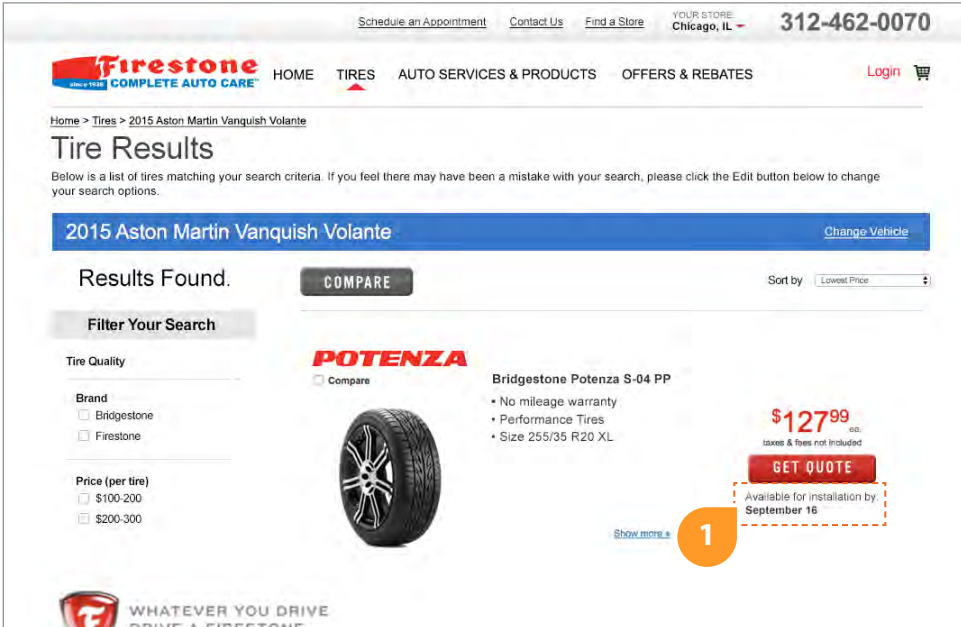
Mobile
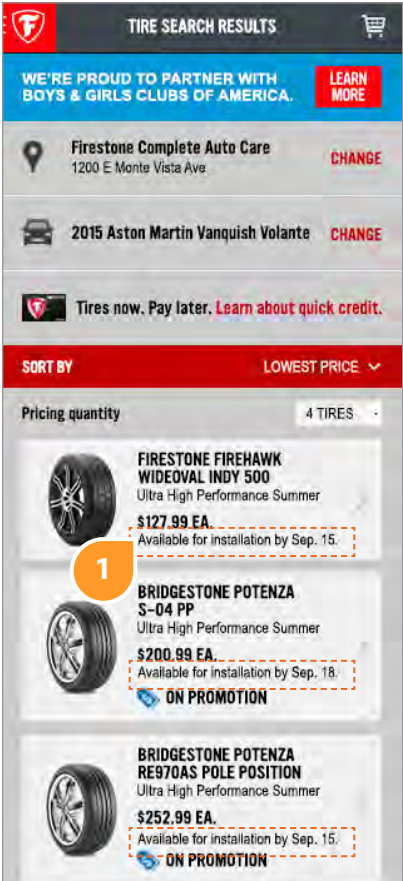
Description

User has selected Tires from the main navigation and selected their car to view tire results.

ID	UI Element	Properties	Behavior
1	Text	Product availability text. Use format: "Available for installation by **MMM. D**." For Desktop, spell out complete month.	Dynamic date based on tire availability
2	Text	For staggered fitments, use format: "Full set available for installation by **MMM. D.**" For Desktop, spell out complete month.	Dynamic date based on tire availability for both tires. i.e., if one tire is available the next day and one tire is available in 3 days, display 3 days out as the availability for the set.

Notes

1. Add Product Availability text to Tire Details page as well.

Tire Details Page

Desktop

Mobile

Tire Quote Page

Description

User has selected "Get a Quote" on any tire result.

ID	UI Element	Properties	Behavior
1	Text + icons (desktop) Text (mobile)	Value propositions for buying online Desktop displays icon as bullet in front of each.	Desktop: none Mobile: Rotating carousel ➔OnSwipe (left or right), move to next frame (3 total)
2	Product availability text	See previous description under Tire Results	See previous description under Tire Results
3,5	Text + Button, Icon	Add red button with cart icon to right of Schedule Appointment (desktop) or under tire subtotal (mobile) Mobile only: add second button at bottom of page (above footer)	➔OnClick: Links to Cart with item added
4	Text	Separate out subtotal for 4 tires into a white box under the tire details. (Previously within the same box as the details.)	None

Tire Cart Page

Desktop

Mobile

Description

New Page (Hybris).

ID	UI Element	Properties	Behavior
1	Text	Cart title Desktop: display Cart ID	none ↪ If empty cart, do not display ID
2	Text + icons (desktop) Text (mobile)	See previous description under Tire Quote	See previous description under Tire Quote ↪ If empty cart, do not display
3	Text (Desktop) Text + Icon (Mobile)	Carry through vehicle information and store location (mobile only) from FCAC site. Desktop: store location does not display on this step.	Desktop: none Mobile: ➡OnClick (change): Goes to store selection or car selection on FCAC site. ↪ Repeat vehicle info for each vehicle if there are multiple vehicles in cart ↪ If empty cart, do not display
4	Text + hr	Desktop Only: Cart Header - includes Item, Price, Quantity, Total	None ↪ Repeat if there are multiple items in cart for different vehicles
5	Image + Text	Product Details carried over from FCAC Product Detail page; Repeats for each item	None
6	Text field	Editable quantity field; Repeats for each item	➡OnFocus: User can type a different quantity ➡OnClick (Update) or OnEnter: change quantity and totals in order summary/cart details
7	Text (Desktop) Icon (Mobile)	Remove from cart link ; Repeats for each item	➡OnClick: remove item from cart and order summary/cart details ↪ If this empties cart, revert to empty cart display
8	Text	Order summary based on FCAC quote; repeats for each item Format changed from current site - condensed.	Updates if quantity in cart changes ↪ If empty cart, do not display
9	Text	Cart subtotal	Updates if quantity in cart changes ↪ If empty cart, do not display ↪ If multiple items is cart, display in red
10	Button	Continue Shopping link	➡OnClick: return to Tire Results
11	Button	Check Out link	➡OnClick: open Log In page ↪ Disable button if multiple quotes ↪ If user is already logged in, open Schedule Appointment page
12	Text + Button	Empty Cart messaging and Start Shopping link	➡OnClick (button): open Home Page

Legend ❶ Spec Table Reference ⚠ Special Note Tech ↝ State ➡ Behavior ⬚ Highlighted for visibility; Do not include outline in final design.

Tire Cart (continued from previous page)

Description

Multi-Quote Cart (Desktop)

Multi-Quote Cart (Mobile)

ID	UI Element	Properties	Behavior
12	Text + Button	Empty Cart messaging and Start Shopping link	➔OnClick (button): open Home Page
13	Text	Error Message	none — Only display if multiple items in cart
14	Text	Item Subtotal	none — Only display if multiple items in cart
15	Text	Mobile Only: Tire Name	Only display if multiple items in cart

Empty Cart (Desktop)

Empty Cart (Mobile)

Legend — Spec Table Reference ⚠ Special Note Tech 〰 State ➔ Behavior ⸏ Highlighted for visibility; Do not include outline in final design.

Tire Cart (continued from previous page)

Description

Multi-Vehicle Cart (Desktop)

Firestone COMPLETE AUTO CARE™
Customer Service **1-800-367-3872** LIVE CHAT NOW Login 🛒

Your Cart   CART ID: 00000002

BUY NOW ADVANTAGE:

⊙ GUARANTEED AVAILABILITY   ⊙ NO HIDDEN FEES ... OUT THE DOOR PRICING.   ⊙ PRICE MATCH GUARANTEE

3 2015 Aston Martin Vanquish Volante

4 Item | Item Price | Quantity | Total

POTENZA
Bridgestone Potenza S-04 PP
$127.99 | 4 Update | $511.96 | Remove
Size: 255/35R20 XL
Article Number: 137590
Sidewall: Black Letter/Black Wall
Available for installation by:
September 15

4 Tires (127.99 ea.)	$511.96
Tire Mounting	FREE
Tire/Wheel Alignment Check	FREE
Lifetime Free Tire Rotation (Details)	FREE
Computerized Wheel Balance	$59.96
TPMS Valve Service Kit	$27.96
TPMS Valve Service Kit Labor	$8.00
State Environmental Fee	$14.00
Scrap Tire Recycling Charge	$11.20

14 Subtotal: $613.89

3 2012 Chevrolet Corvette Grand Sport

4 Item | Item Price | Quantity | Total

POTENZA
Bridgestone Potenza RE-11
$287.99 | 2 Update | $575.98 | Remove
Front Size: 275/35R18
Article Number: 955
Sidewall: Black Letter/Black Wall
Full Set available for installation by:
September 15

2 Front Tires (287.99 ea.)	$575.98
Tire Mounting	FREE
Tire/Wheel Alignment Check	FREE
Lifetime Free Tire Rotation (Details)	FREE
Computerized Wheel Balance	$59.96
TPMS Valve Service Kit	$27.96
TPMS Valve Service Kit Labor	$8.00
State Environmental Fee	$14.00
Scrap Tire Recycling Charge	$12.00

14 Subtotal: $697.90

Cart Totals
9 Subtotal: $1,311.79
13 You may only purchase one tire quote at one time. Please edit your cart before continuing to checkout.
10 CONTINUE SHOPPING   **11** CHECK OUT

WHATEVER YOU DRIVE
DRIVE A FIRESTONE

Multi-Vehicle Cart (Mobile)

F MY CART 🛒

WE'RE PROUD TO PARTNER WITH
BOYS & GIRLS CLUBS OF AMERICA. LEARN MORE

📍 Firestone Complete Auto Care
1200 E Monte Vista Ave

3 🚗 2015 Aston Martin Vanquish Volante

Firestone Firehawk
Wideoval Indy 500
2015 Aston Martin Vanquish
Volante
$127.99 EA.   − 4 +
Available for installation by Sep. 15

14 SUBTOTAL FOR 4 ITEMS $644.88

3 🚗 2012 Chevrolet Corvette Grand Sport

Bridgestone
Potenza S001
2015 Aston Martin Vanquish
Volante
$295.99 EA.   − 4 +
Available for installation by Sep. 15

14 SUBTOTAL FOR 4 ITEMS $1,305.88

9 CART SUBTOTAL $1,939.76

13 You may only purchase one tire quote at one time. Please edit your cart before continuing to checkout.

11 CHECK OUT

BUY NOW ADVANTAGE:

GUARANTEED AVAILABILITY
● ○ ○

CART DETAILS

15 FIRESTONE FIREHAWK WIDEOVAL INDY 500

4 Tires ($127.99 ea.)	$511.96
Tire Mounting	FREE
Tire/Wheel Alignment Check	FREE
Lifetime Free Tire Rotation	FREE
Computerized Wheel	$71.96
TPMS Valve Service Kit	$28.00
TPMS Valve Service Kit Labor	$11.96
State Environmental Fee	$7.00
Tire Disposal Fee	$14.00

8

14 Subtotal: $644.88

15 BRIDGESTONE POTENZA S001

|	
4 Tires ($295.99 ea.)	$1,183.96
Tire Mounting	FREE
Tire/Wheel Alignment Check	FREE
Lifetime Free Tire Rotation	FREE
Computerized Wheel	$59.98
TPMS Valve Service Kit	$27.96
TPMS Valve Service Kit Labor	$8.00
State Environmental Fee	$14.00
Tire Disposal Fee	$12.00

8

14 Subtotal: $1,305.88

11 CHECK OUT

10 CONTINUE SHOPPING

Careers | View Non-mobile site
...nia Transparency in Supply Chains Act of 2010
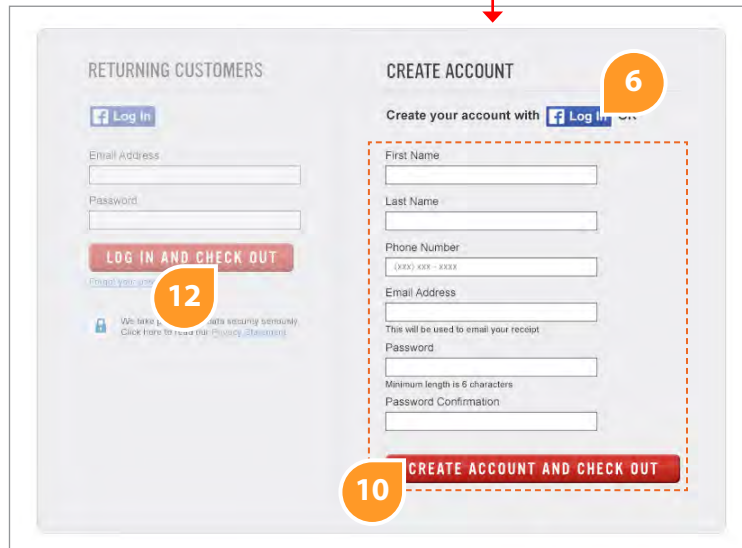© 2015 Firestone Complete Auto Care

ID	UI Element	Properties	Behavior

Tire Cart (continued from previous page)

Staggered Fitment Cart (Desktop)

Staggered Fitment Cart (Mobile)

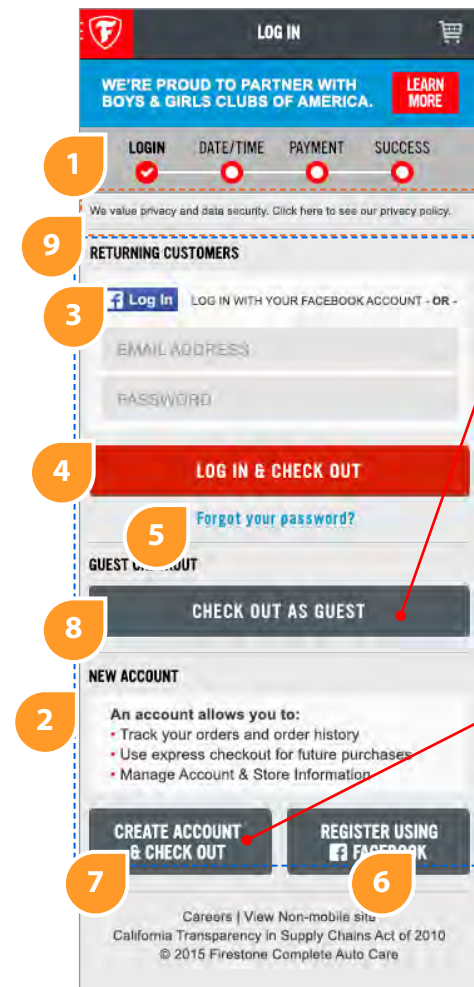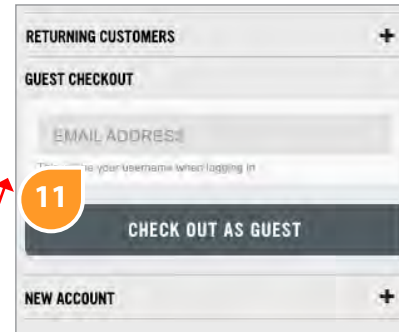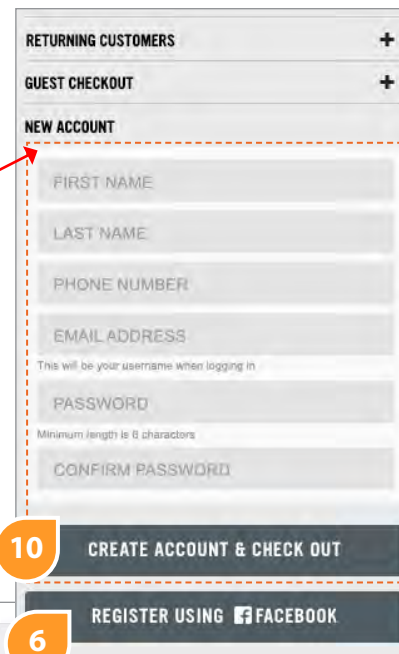| ID	UI Element	Properties	Behavior
16	Text, Text Field	Repeating price, quantity, total, remove for same item (only for staggered fitment)	Same functions as 6,7 Only display for staggered fitment

Login

Desktop
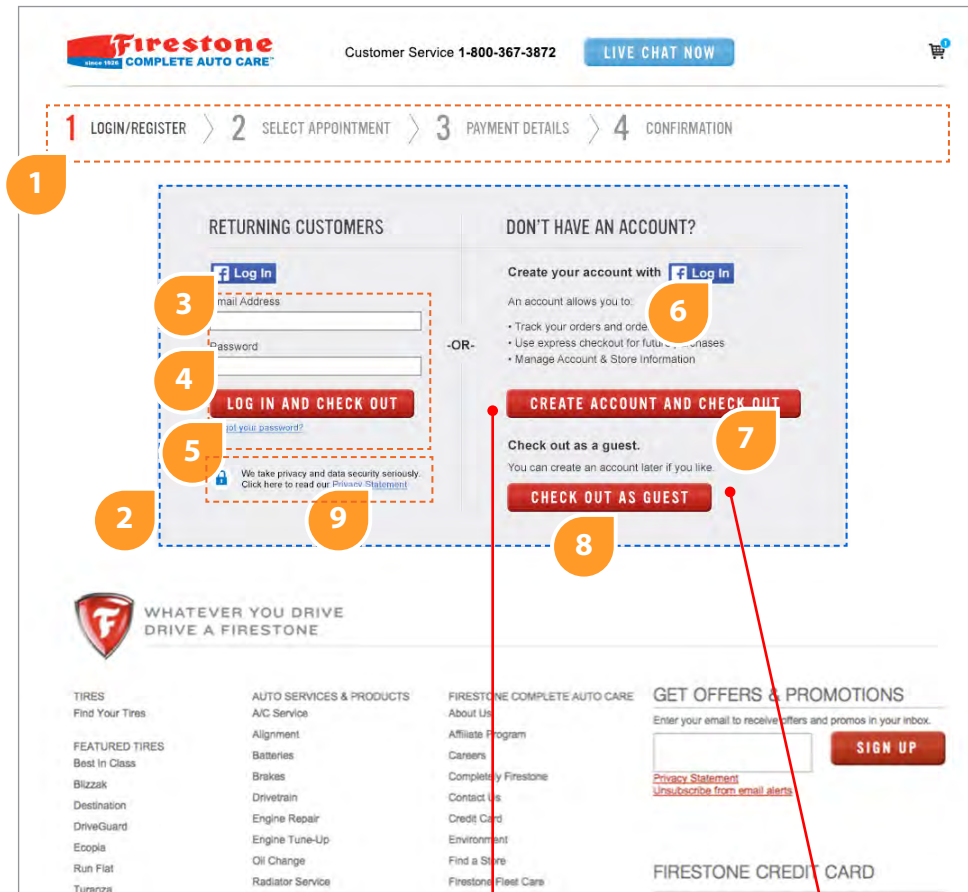
New Account (Desktop)

Guest Checkout (Desktop)

Mobile

Guest Checkout (Mobile)

New Account (Mobile)

Description

ID	UI Element	Properties	Behavior
1	Text, Icons, Graphic	Progress bar for checkout process	➥ For each stage during the checkout process, the step is highlighted ➥ If logging in without checking out (from global nav), do not display
2	Module for login	Remains full-width for desktop. On mobile, functions as accordion/drawer	➜Changes display based on user selection; triggered by 7, 8, 12 ➥ If logging in without checking out (from global nav), do not display Guest Checkout section ➥ Desktop: If New Account or Guest Checkout selected, Returning Customers section faded, but still clickable.
3	Button	Facebook Login	➜OnClick: logs user in with Facebook credentials. Open Select Appointment page.
4	Text Fields + Button	FCAC login; requires email address and password	➜OnClick (button): validates email address/password and logs user in if valid. Open Select Appointment page. ➥ If logging in without checking out (from global nav), ➜OnClick (button): validate, login, open My Account page. ➥ Display error for invalid login
5	Text	Link	Links to hybris password retrieval
6	Button	Facebook registration	➜OnClick: brings up Facebook dialog
7	Text + Button	Value prop content for creating account and link	➜OnClick(button): opens New Account dialog in module
8	Text + Button	Guest checkout information	➜OnClick(button): opens Guest Checkout dialog in module
9	Text	Privacy statement and link to policy	➜OnClick: opens Privacy Statment page (existing page on FCAC)
10	Text Fields + Button	Collect user info to create account on FCAC	➜Form with validation (email, password). ➜OnClick (button): Submit form and create account. Open Select Appointment page. ➥ If creating account without checking out (from global nav), ➜OnClick (button): submit, create account, open My Account page.
11	Text Fields + Button	Collect email address and move to checkout	➜OnClick (button): Submit/store email. Open Select Appointment page.
12			➜OnClick(Returning Customers area): Bring to full opacity and enable form.

Legend ❶ Spec Table Reference　⚠ Special Note Tech　➥ State　➜ Behavior　⬚ Highlighted for visibility; Do not include outline in final design.

Login (continued)

Login | No Checkout (Desktop)
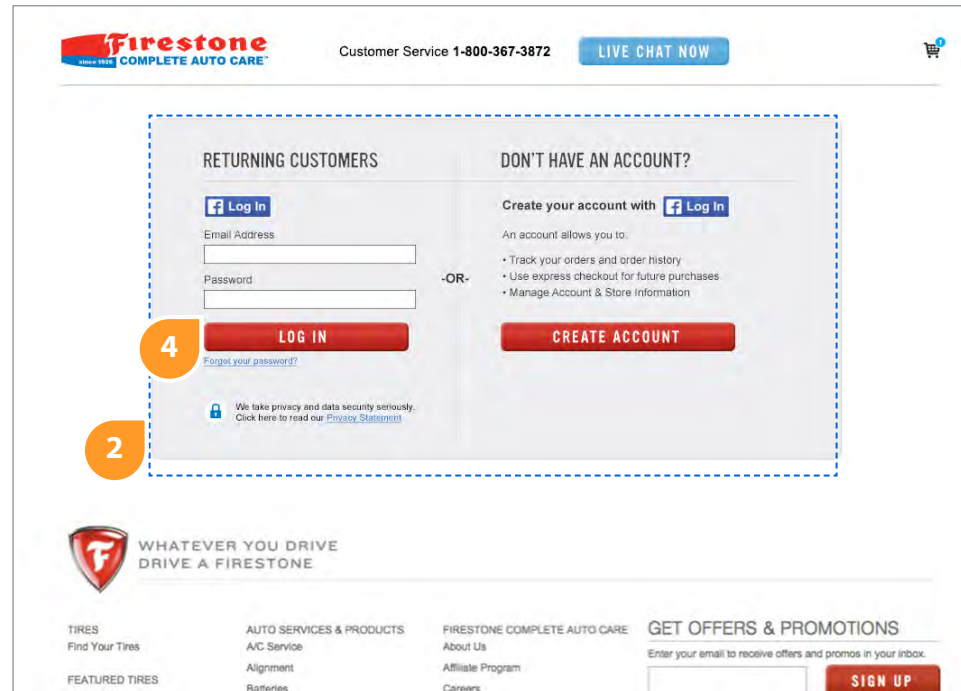
Login | No Checkout (Mobile)
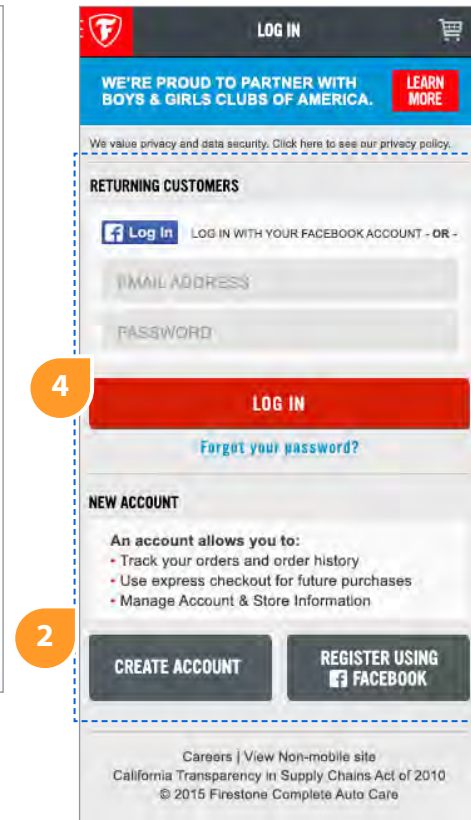
ID	UI Element	Properties	Behavior

Facebook Create Account example (Desktop)
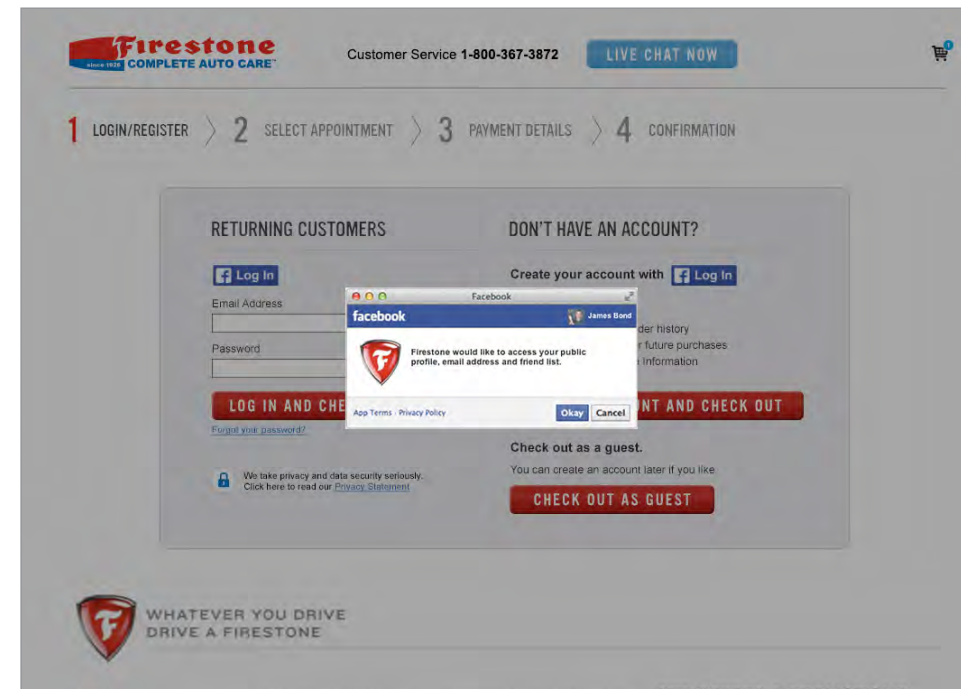
Facebook Create Account example (Mobile)

Legend ⚠ Spec Table Reference ⚠ Special Note Tech ⬱ State ➔ Behavior ⬚ Highlighted for visibility; Do not include outline in final design.
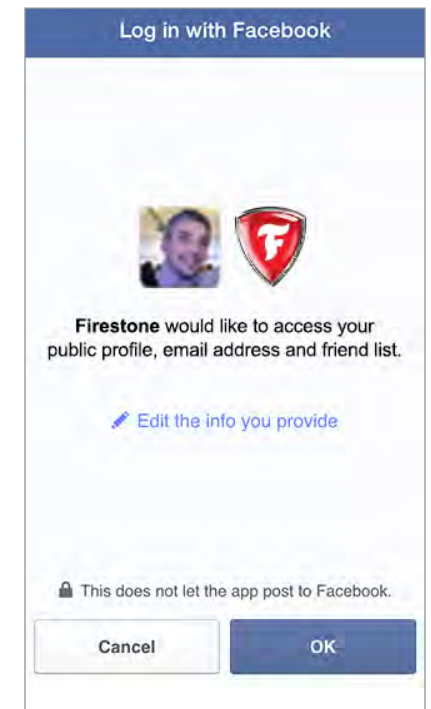
Select Appointment
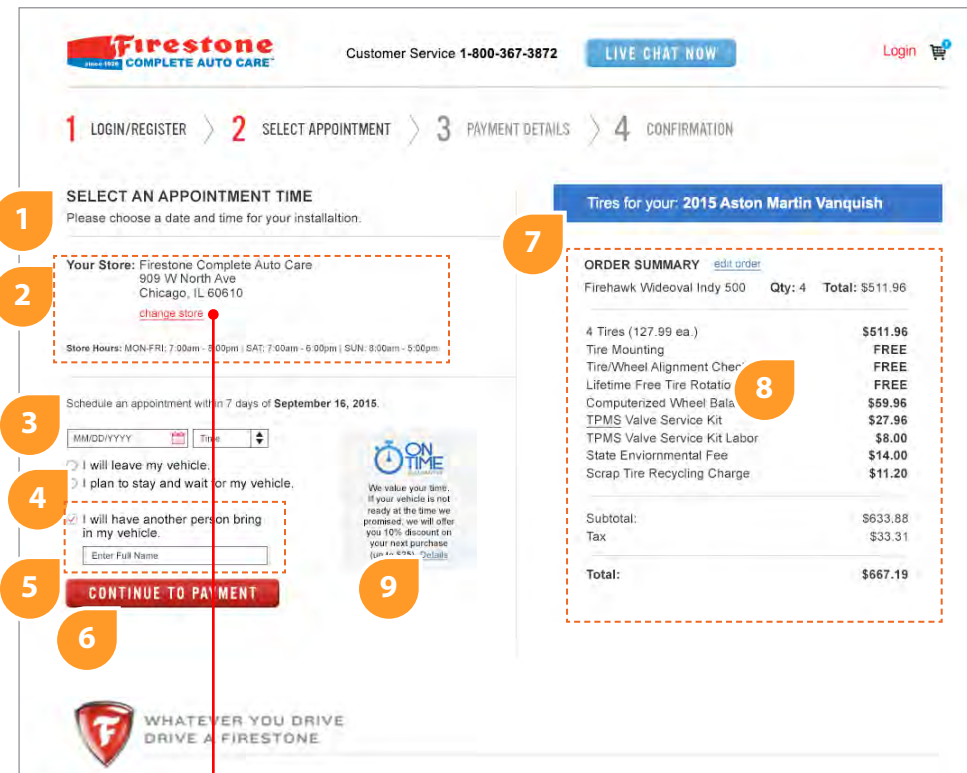
Desktop

Change Store modal (Desktop)
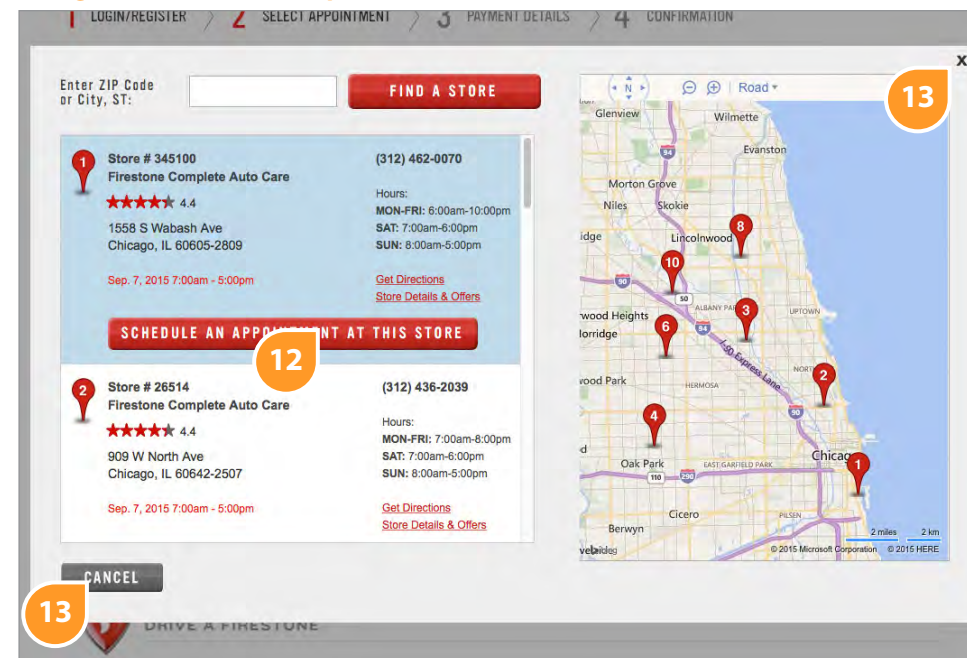
Mobile
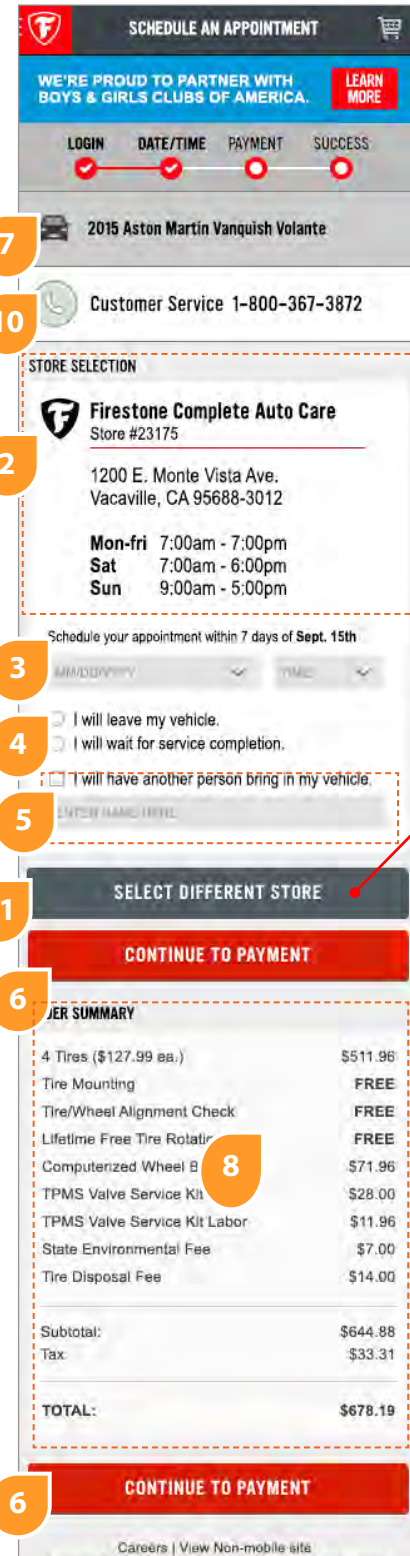
Change Store (Mobile)
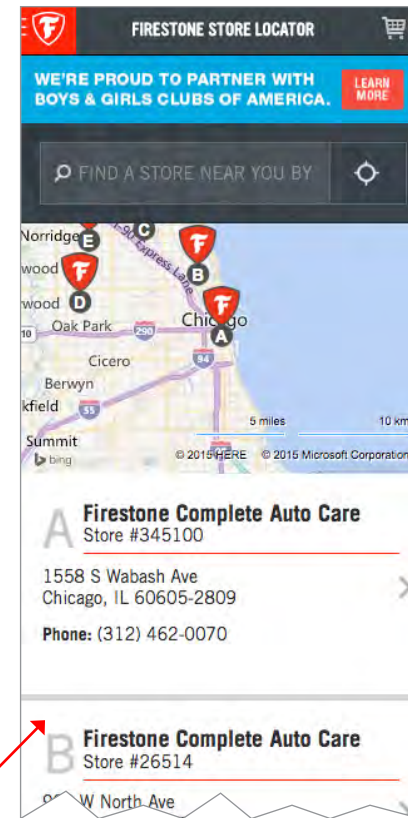
Change Store message (Mobile)

Change Store message (Desktop)

Description

ID	UI Element	Properties	Behavior
1	Text	Content related to booking an appointment	none
2, 11	Text (desktop) Text + Icon (mobile) Button (mobile)	Pull existing store information from FCAC. Desktop: text link to change store Mobile: button link to change store	Desktop: ➔OnClick(link): opens Change Store modal Mobile: ➔OnClick(button): links to Change Store page
3, 4, 5, 6	Text, form	Schedule appointment form: (3) drop-downs for date/time, (4) radio buttons, (5) 3rd party name for pick up, (6) button	Form ➔OnClick(button): submit form and open Payment page
7	Text	Vehicle information	None
8	Text	Order Summary	➔OnClick(edit order): go back to cart page
9	Text + image	Banner ad for on-time guarantee	➔OnClick: open details
10	Text + icon	Mobile only: customer servive phone number banner	➔OnClick: dial number
12, 14	Button + Text	Select Store	➔OnClick: return to Select Appointment page with Change Store message displaying
13	Button	Cancel	➔OnClick: close window; cancel action

Notes

1. Change Store functionality is existing on the current FCAC site (schedule appointment/ change store) - use existing images/functionality except as noted.

Payment

Desktop

Error Message (Desktop)

Mobile

Error Message (Mobile)

Description

ID	UI Element	Properties	Behavior
1, 4, 5, 6	Form	Payment form: (1) personal/contact info (4) credit card info, (5) Terms & Conditions, (6) button	Form ☞ If logged in user, pre-fill billing address fields ➔OnClick(button): validate information; submit form; open Order Confirmation page if valid ☞ If invalid submission, display error message
2	Text + Icons	Header and credit card icons	none
3	Icon	Security icon (FPO)	➔OnClick: open security site
7	Text	Appointment information	None

Order Confirmation

Desktop
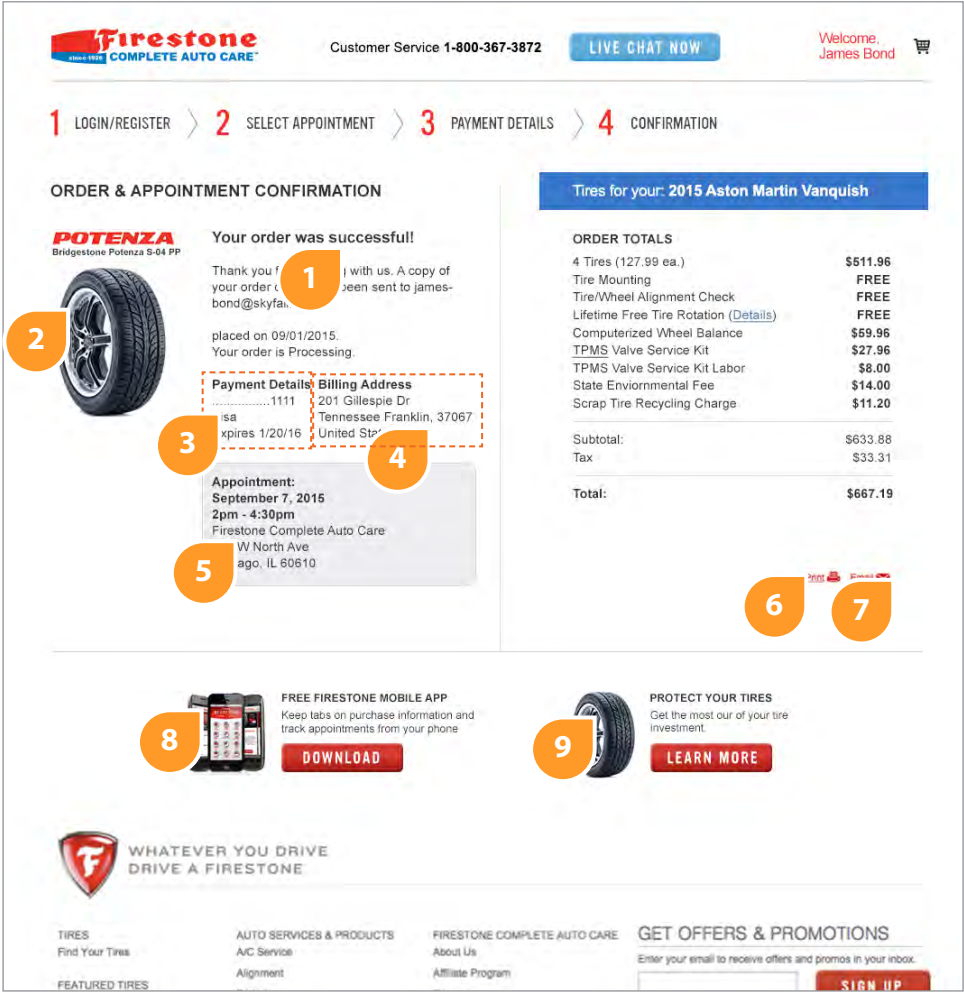
Mobile
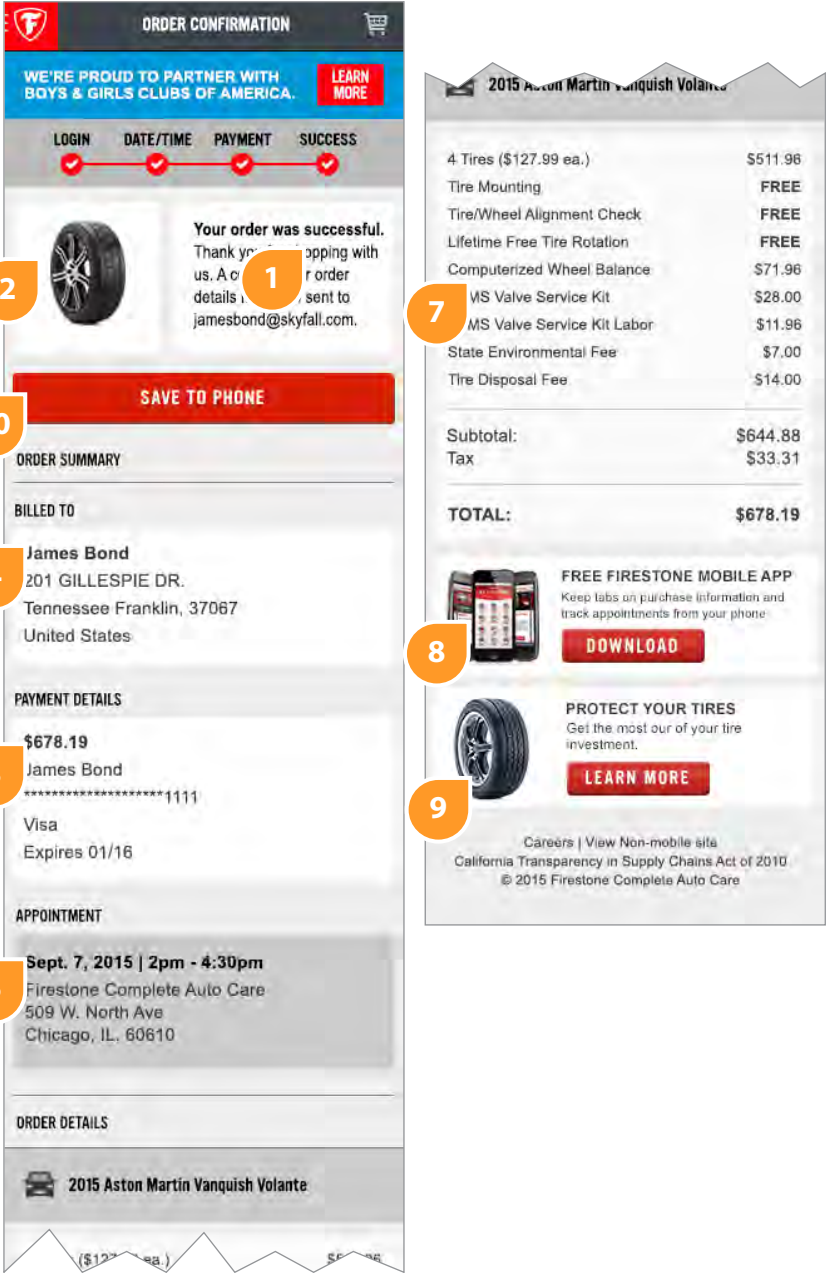
Description

ID	UI Element	Properties	Behavior
1	Text	Header and content thanking them for order; includes email address	none
2	Image	Image of purchase	none
3	Text	Payment details	none
4	Text	Billing info	none
5	Text	Appointment info	none
6	Icon (desktop only)	Print button	➜OnClick: open print dialog; print-friendly page
7	Icon (desktop only)	Email button	➜OnClick: open email dialog
8	Banner (Image + Text)		➜OnClick: open app info page
9	Banner (Image + Text)		➜OnClick: open tire protection page
10	Button (mobile only)		➜OnClick: save image to phone

My Account

Desktop

Mobile

Description

ID	UI Element	Properties	Behavior
1	Text	User's name, address, phone, email	none
2	Button (desktop) Text (mobile)	Change info	➔OnClick: open change dialog
3, 4	Text/table	List of past orders	➔OnClick (order): open order details
4	Text	Billing info	none